Business Transformation

Winning Performance Alignment to Vision and Goals

OIG's Vision

...illuminating

todav's

challenges and

tomorrow's

solutions...



OIG's Goals



Strategic Objectives

(The 3 to 5 things that MUST be accomplished)



Action Steps

(What is needed to achieve the Strategic Objectives)

Foster efficient and effective operations within the agency

Assess enterprise risks and conduct audits, investigations, and other reviews of programs and operations within TVA

Promote integrity and continuous improvement while preventing and detecting fraud, waste, and abuse

Keep the Board of
Directors and
Congress fully and
currently informed
about significant
problems and
deficiencies identified
during the course
of work

Cultivate and retain a highly skilled, innovative, and motivated workforce

Enhance communications with stakeholders and deliver services that meet their needs

Leverage OIG resources to optimize productivity and results

Focus on areas of high risk to TVA

Envision change affecting TVA and identify effective solutions NORKFORCE

- Promote open communication within the OIG.
- Implement strategies to meet current and future workforce requirements.
- Align pay and awards with knowledge, skills, and performance.
- Grow professionals throughout their OIG careers.
- · Celebrate success.
- Foster an environment conducive to achieving both personal and professional goals.
- Value innovation.

STAKEHOLDERS

- Heighten stakeholder awareness of the OIG's mission, capabilities, and accomplishments.
- Identify existing and emerging stakeholder needs.
- Develop quality services that meet stakeholder needs.

RESOURCES

- Focus resources to achieve the strategic vision.
- Seek continuous improvement of internal processes.
- Leverage technology to enhance productivity.
- Advocate individual accountability for OIG excellence.

RISK

CHANGE

- Develop an enterprise risk assessment model.
- Allocate OIG resources on the basis of risk.
- Identify solutions to mitigate risk.
- Monitor industry and government trends.
- Collaborate with stakeholders to identify and evaluate emerging issues.
- Analyze conditions, evaluate alternatives, and identify solutions to future challenges.

